

# CANCELLATION POLICY

We have a no refund policy.

## BOARDING

During peak season, in order to secure a reservation, payment in full is required one month prior to drop-off. If your dates change, please give us at least 14 days' notice prior to your original scheduled drop-off day. We will then apply any unused days to a future stay. If a 14-day notice is not given, prepayments are nonrefundable. **If you must CANCEL your stay during peak season, we will need at least 14 days' notice prior to your original scheduled drop-off day in order to apply your prepayment to a future stay. If a 14-day notice is not given, prepayments cannot be applied. Cancellations are non-refundable.** Additional days must be paid prior to or at drop-off.

During non-peak season, in order to secure a reservation, payment in full is required 7 days prior to drop-off. If your dates change, please give us at least 48 hours' notice prior to your original scheduled drop-off day. We will then apply any unused days to a future stay. If 48-hours' notice is not given, prepayments are nonrefundable. **If you must CANCEL your stay during non-peak season, we will need at least 48 hours' notice prior to your original scheduled drop-off day in order to apply your prepayment to a future stay. If 48 hours' notice is not given, prepayments cannot be applied. Cancellations are non-refundable.** Additional days must be paid for prior to or at drop-off.

## TRAINING/DAYCARE

**If you must CANCEL training or daycare services, we will need at least 48 hours' notice prior to your original scheduled day to apply your prepayment to a future service. If 48 hours' notice is not given, prepayments are nonrefundable.**